

Insurer Claims Helpline Numbers



Helpline telephone numbers for the main insurers are shown below

Insurer Name	Policy Type	Type of Claim	Helpline Number
Allianz	Home	Loss/ Theft	0845 073 1114
Aviva	Distinct Home	Loss/ Theft	0800 051 1750
Aviva	Distinct Home	Medical Emergencies	(+44) 1603 208538
Aviva	Home	Loss/ Theft	0800 012 345
Aviva	Travel	UK	0800 015 1091
Aviva	Travel	Medical Emergencies	(+44) 1603 208 073
AXA	Home	Loss/ Theft	0870 556 1161
Ecclesiastical	Home	Accident/Theft	0870 161 3399
Fortis	Home	Loss/ Theft	08701 222 021
Fortis	Travel	UK	0845 122 3280
Fortis	Travel	Medical Emergencies	(+44) 23 8064 4633
Home & Legacy	Home	Loss/ Theft	0844 893 8360
NIG	Home	Loss/ Theft	0845 607 1626
P J Hayman	Travel		0845 260 1525
Royal & Sun Alliance	Home - Choices Extra	Loss/ Theft	0870 165 0522
Royal & Sun Alliance	Home - Clearchoice	Loss/ Theft	0845 675 0410
Zurich	Home	Loss/ Theft	0845 601 0869
Zurich Private Clients	Home	Loss/ Theft	0800 096 9999
Zurich Private Clients	Travel	Medical Emergencies	(+44) 1625 886 994

The insurer helplines listed above are provided to help you seek assistance and to report new claims. If your insurer is not listed, please contact us during business hours (Monday to Friday, 9.00am to 5.00pm)
Our telephone number is 0121 627 1555